



Job Description, February 2016

Position: Installer

Reports to: Quality Assurance Manager

Overview: The Flooring Installer is responsible for providing flooring installations with a focus on quality and customer service excellence. Performance will be measured on cycle time, quality assurance checks and voice of the customer feedback.

Qualifications:

- Own your own tools.
- Minimum 3 years' experience in flooring installations.
- Superior customer Service skills.
- Have or willing to get WCB & General Liability Insurance.
- Valid driver's license, reliable vehicle & insurance.
- Fluent in English.
- Successfully pass a criminal record/background check.
- If you have a helper or anyone joining you on jobsites to assist you, they must also successfully pass a criminal record/background check.